

**HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 172**  
**P.O. BOX 842115**  
**HOUSTON, TEXAS 77284**

Dear New Customer:

To set up new residential service in Harris County M.U. D. No. 172 the following items must be completed before an account can be set up:

**1. Payment of a deposit.**

The deposit amount is **\$100.00** for residential customers.

Deposit check should be made payable to Harris County M.U.D. No. 172 and sent to the following address:

Harris County M.U.D. No. 172  
P.O. Box 842115  
Houston, Texas 77284

Deposit must be paid before service can be established in the new customer's name.

**2. A Completed Service Agreement. (A copy of which is enclosed)**

**3. An application must be filled out. (A copy of which is enclosed) A non-refundable application fee of \$35.00 is also required prior to service being set up. As part of the application process, proof of ownership (i.e. HCAD statement, current mortgage statement, or closing documents) or if non-owner, a lease must be provided to assure the account is being set up in the proper name or names. The name on ownership or lease paperwork MUST be the same name that the account will be set up in. The application must be notarized. A notary is provided at our office Monday-Friday from 8:30 a.m. to 4:30 p.m. at no cost.**

**4. If setting up service in person or sending your service agreement and application overnight, Federal Express, etc., please come or mail to:**

H<sub>2</sub>O Consulting, Inc.  
5870 Highway 6 North, Suite 215  
Houston, TX 77084

**TOTAL AMOUNT REQUIRED, PRIOR TO SERVICE BEING SET UP IS \$135.00  
PAYABLE TO HARRIS COUNTY M.U.D. NO. 172.**

If you have any questions, please contact H<sub>2</sub>O Consulting's billing office at 281 861-6215 between the hours of 8:30 - 4:30 Monday through Friday.

Thank you,

H<sub>2</sub>O CONSULTING

## SERVICE AGREEMENT

- I. **PURPOSE.** The **HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 172** (hereinafter referred to as the "District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this Service Agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS.** The following unacceptable plumbing practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
  - C. No connection which allows water to be returned to the public drinking water supply is permitted.
  - D. No pipe or pipe fitting which contains more than 0.25% lead, or such other minimum standard as may be established by the EPA or TCEQ, may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - E. No solder or flux which contains more than 0.2% lead, or such other minimum standard as may be established by the EPA or TCEQ, can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of the Service Agreement between the District and \_\_\_\_\_ (the "Customer").
- A. The District will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the District's water system.
  - B. The Customer shall allow his property to be inspected for possible

cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's normal business hours.

- C. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately correct any unacceptable plumbing practice on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.

IV. **ENFORCEMENT.** If the Customer fails to comply with the terms of this Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the Customer.

DATE: \_\_\_\_\_

CUSTOMER'S SIGNATURE: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

# HARRIS COUNTY MUD #172

## APPLICATION FOR NEW SERVICE

**APPLICANT MUST COMPLETE ITEMS NUMBERED 1-7** (Please print all information)

- 1. DATE: \_\_\_\_\_
- 2. OWNER: \_\_\_\_\_ NON-OWNER: \_\_\_\_\_
- 3. NAME/ NAMES ACCOUNT IS TO BE SET UP IN:  
\_\_\_\_\_
- 4. SERVICE ADDRESS:  
\_\_\_\_\_
- 5. MAILING ADDRESS:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
- 6. TELEPHONE NUMBER:  
HOME \_\_\_\_\_ CELL \_\_\_\_\_  
WORK \_\_\_\_\_ OTHER \_\_\_\_\_
- 7. EMAIL:  
\_\_\_\_\_
- 8. DATE SERVICE IS REQUESTED: \_\_\_\_\_

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**DO NOT WRITE BELOW THIS LINE - BILLING DEPARTMENT REPRESENTATIVE USE ONLY**

Proof of Ownership \_\_\_\_\_ Proof of Non-Owner (i.e. lease) \_\_\_\_\_

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**DO NOT WRITE BELOW THIS LINE – NOTARY USE ONLY**

Verified New Account Customer ID Yes \_\_\_\_\_ No \_\_\_\_\_

(Driver’s License, Identification Card, etc. provided)

**Customer Signature in Presence of Notary:** \_\_\_\_\_

Before me, a notary public, on this day \_\_\_\_\_ (date) personally  
appeared \_\_\_\_\_, (customer name printed) known to me  
to be the person whose name is subscribed to the foregoing document and, being by me first duly  
sworn, declared that the statements therein contained are true and correct.

\_\_\_\_\_  
Notary Public’s Signature

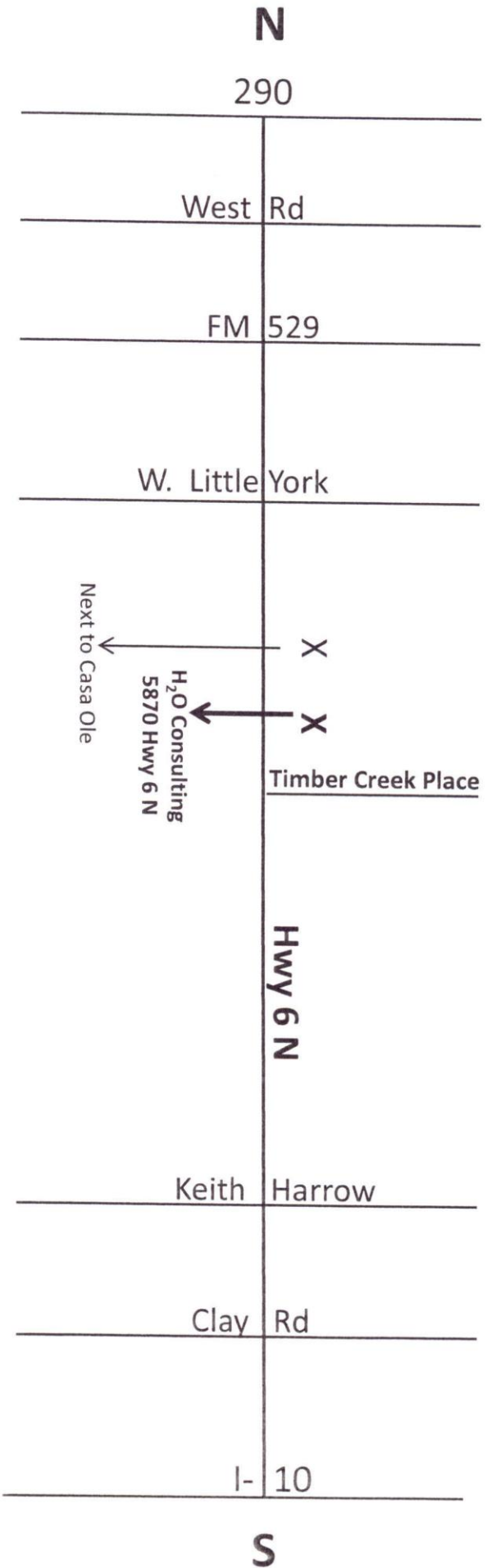
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# H<sub>2</sub>O Consulting

5870 Highway 6 North, Suite 215

Houston, TX 77084

Phone: 281-861-6215



E

N

290

West Rd

FM 529

W. Little York

X

X

Timber Creek Place

Hwy 6 N

Keith Harrow

Clay Rd

I-10

S

W

Next to Casa Ole

H<sub>2</sub>O Consulting  
5870 Hwy 6 N