

HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 165
P.O. BOX 842115
HOUSTON, TEXAS 77284

Dear New Customer:

To set up new residential service in Harris County M.U. D. No. 165 the following items must be completed before an account can be set up:

1. Payment of a deposit. The deposit amount is **\$125.00** for owners or new buyers.
The deposit amount is **\$175.00** for renters or non-owners.

Deposit check should be made payable to Harris County M.U.D. No. 165
and sent to the following address:

Harris County M.U.D. No. 165
P.O. Box 842115
Houston, Texas 77284

Deposit must be paid before service can be established in the new customer's
name.

2. A Completed Service Agreement. (A copy of which is enclosed)
3. An application must be filled out. (A copy of which is enclosed) A non-refundable application fee of **\$20.00** is also required prior to service being set up. As part of the application process, proof of ownership (i.e. HCAD statement, current mortgage statement, or closing documents) **or** if non-owner, a lease must be provided to assure the account is being set up in the proper name or names. The name on ownership or lease paperwork **MUST** be the same name that the account will be set up in. The application must be notarized. A notary is provided at our office Monday-Friday from 8:30 a.m. to 4:30 p.m. at no cost.
4. If setting up service in person or sending your service agreement and application overnight, Federal Express, etc., please come or mail to:

H₂O Consulting, Inc.
5870 Highway 6 North, Suite 215
Houston, TX 77084

TOTAL AMOUNT REQUIRED, PRIOR TO SERVICE BEING SET UP IS \$145.00 FOR OWNERS AND \$195.00 FOR NON-OWNERS PAYABLE TO HARRIS COUNTY M.U.D. NO. 165.

If you have any questions, please contact H₂O Consulting's billing office at 281 861-6215 between the hours of 8:30 - 4:30 Monday through Friday.

Thank you,

H₂O CONSULTING

SERVICE AGREEMENT

- I. **PURPOSE.** HARRIS COUNTY MUD NO. 165 is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the HARRIS COUNTY MUD NO. 165 will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

- II. **PLUMBING RESTRICTIONS.** The following unacceptable plumbing practices are prohibited by State regulations.
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

 - C. No connection which allows water to be returned to the public drinking water supply is permitted.

 - D. No pipe or pipe fitting which contains more than a weighted average of 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

 - E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the HARRIS COUNTY MUD NO. 165 (the Water System) and _____ (the "Customer").
 - A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.

- B. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately correct any unacceptable plumbing practice on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- F. The Customer understands and agrees that the Water System does not guarantee any specific quantity or pressure of water for any purpose whatsoever and that the Water System is not liable to the Customer for failure or refusal to furnish any particular amount or pressure of water to the Customer at any time.

IV. **ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____

DATE: _____

ADDRESS: _____

- I request that all information concerning my account be kept confidential from open records requests.

HARRIS COUNTY MUD #165

APPLICATION FOR NEW SERVICE

APPLICANT MUST COMPLETE ITEMS NUMBERED 1-7 (Please print all information)

- 1. DATE: _____
- 2. OWNER: _____ NON-OWNER: _____
- 3. NAME/ NAMES ACCOUNT IS TO BE SET UP IN:

- 4. SERVICE ADDRESS:

- 5. MAILING ADDRESS:

- 6. TELEPHONE NUMBER:
HOME _____ CELL _____
WORK _____ OTHER _____
- 7. EMAIL:

- 8. DATE SERVICE IS REQUESTED: _____

DO NOT WRITE BELOW THIS LINE - BILLING DEPARTMENT REPRESENTATIVE USE ONLY

Proof of Ownership _____ Proof of Non-Owner (i.e. lease) _____

DO NOT WRITE BELOW THIS LINE – NOTARY USE ONLY

Verified New Account Customer ID Yes _____ No _____
(Driver’s License, Identification Card, etc. provided)

Customer Signature in Presence of Notary: _____

Before me, a notary public, on this day _____ (date) personally
appeared _____, (customer name printed) known to me
to be the person whose name is subscribed to the foregoing document and, being by me first duly
sworn, declared that the statements therein contained are true and correct.

Notary Public’s Signature

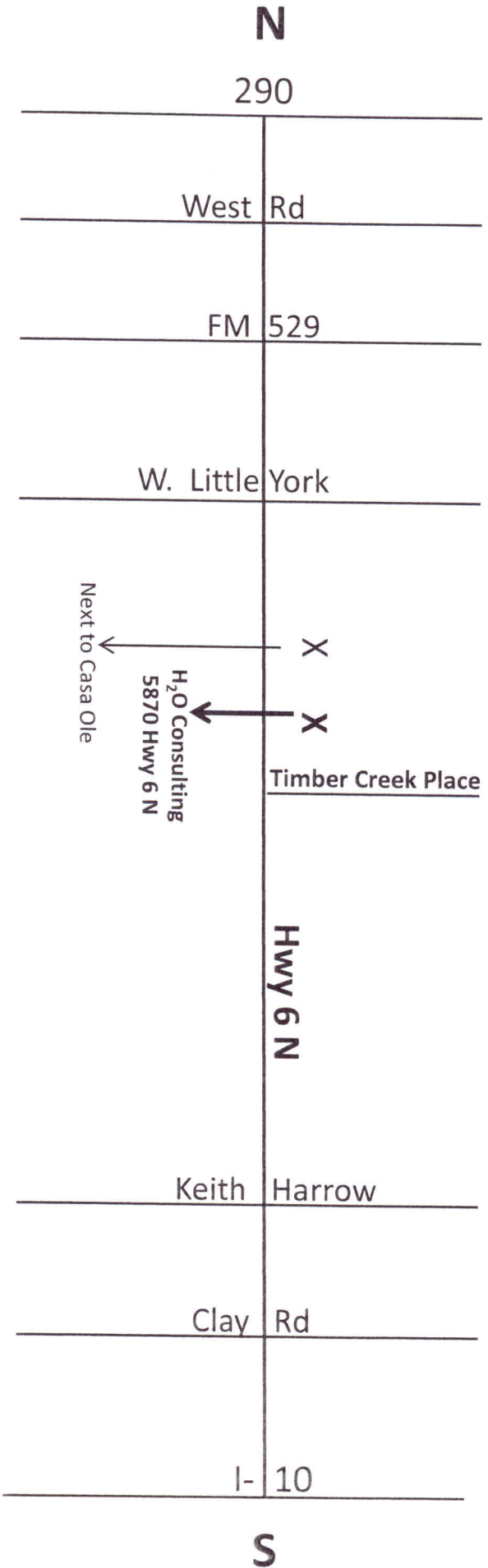
(Personalized Seal)

H₂O Consulting

5870 Highway 6 North, Suite 215

Houston, TX 77084

Phone: 281-861-6215



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West Rd

FM 529

W. Little York

X

X

Timber Creek Place

Hwy 6 N

Keith Harrow

Clay Rd

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